

peace of
mind
with comprehensive cover



From Independent Warranty



Independent Warranty

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Your concerns answered

What would you do if the supplier of your home improvement products went out of business having taken your deposit and leaving you with a worthless guarantee?

Good companies as well as bad ones go out of business for a variety of reasons. IWA administers a scheme underwritten by FSA authorised insurers. Work carried out by IWA approved companies can have the benefit of Deposit Protection and a Guarantee Insurance for up to 10 years.

Who are the IWA?

Since 1989 IWA has been one of the leading organisations in the U.K. to administer Deposit Protection and Guarantee Insurance to consumers within the home improvement market.

How does the Deposit Protection work?

At the time of placing your order or paying a deposit you should be issued with a Deposit Protection certificate from your IWA approved supplier. This document will protect your deposit, prior to the commencement of the contract for up to 25% of the contract value. Subject to the terms and conditions on the Certificate.

How does the Guarantee Insurance work?

Once your contract has been completed to your satisfaction and you have paid the IWA approved company the balance in full, you may apply to IWA for Guarantee Insurance. Once processed your Guarantee will then be insured for a period of up to ten years and is underwritten by FSA authorised Insurers. Subject to the terms and conditions on the Certificate.

WARNING

It is important that you are issued with the relevant certificates to protect your deposit and your guarantee. In the event of an insurance claim refer to the Certificate for the procedure.

For Peace of mind



Why not check before you buy?

For friendly advice on your purchase and how this scheme will give peace of mind

Contact our Consumer Helpline:
01604 604511
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www.iwa.biz

